

CAER ONLINE - COMING SOON!

WHAT IS THE CAER LINE?

Established in 1987, the CAER Line was created as a way for EHCMA members to give back to the communities where they live and work by providing operational updates via a phone hotline. The CAER Line is a community resource that provides information about emergency and non-emergency events.

On **December 4, 2017**, the current CAER Line system will transition to CAER Online, which is an app and web-based system that will continue to provide information to the community through the use of updated technology. The image to the right shows an example of the various CAER Online app features.

WHAT IS E-NOTIFY?

E-Notify is a software platform used to communicate incidents and events from industry to Responsible Agencies. It is the industrial communications system preferred by LEPCs and EHCMA. E-Notify uses mapping and time-stamped processes to document real-time information for 911 centers, Offices of Emergency Management, and the facility initiating the report. The updated E-Notify system will use an RSS feed to populate the EHCMA website's CAER Online page and app with information to keep the public aware of activities taking place at industrial facilities.

INDUSTRIAL INCIDENT COMMUNICATIONS (ICC) HANDBOOK

In 2003, EHCMA formed a Community Emergency Communications Committee (CECC) to improve the communication of industrial incidents. Industry and Offices of Emergency Management across east Harris County worked together to develop the original Community Emergency Communications (CEC) Handbook and updated it as needed. The revised 2017 version of the Handbook is now referred to as the Industrial Incident Communications Handbook.

**SAVE THE DATE! THE ENHANCED
CAER ONLINE SYSTEM GOES
LIVE ON DECEMBER 4, 2017!**



Information on how to download the CAER Online app will be provided to you on December 4th. Members of the CAP's and CAC's will receive an email when the changes are live. Members are then encouraged to download the app, use the features, and provide feedback to EHCMA.